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Parts Support Policy

- SWI supports all its products for as long as the components are reasonably available.
- Many electronic components are eligible for exchange. See the service price list.
- All exchanges and repairs must have an RMA number issued by the SWI Service Department.
- An evaluation fee of \$150 is applied to units sent in for repair. If repair is not authorized, this fee is still charged (even if the unit is exchanged).
- Both repaired and exchange units have a warranty of 90 days.